## **ANALYSIS OF PARENTAL SURVEY Autumn 2018**

203 questionnaires were given out to parent/carers in Reception to 6. 129 were returned (64 %). From those that were returned...

- 1. 98% agreed that their child is happy in school (3 disagreed)
- 2. 100% agreed their child feels safe in school
- 3. 100% agreed that their child is taught well
- 4. 98% agreed that their child is making good progress (3 disagreed)
- 5. 98% agreed that they receive valuable information about their child's progress (2 disagreed)
- 6. 97% agreed that the school keeps them well informed (4 disagreed -3 parents)
- 7. 94% agreed their child receives appropriate homework for their age (8 disagreed)
- 8. 98% agreed there is a good standard of behaviour at school (3 disagreed 2 parents)
- 9. 98% agreed that the school is well led and managed (2 disagreed 1 parent)
- 10. 95% agreed that the school deals effectively with bullying (6 disagreed 5 parents)
  2 surveys said that they had no experience of this and they have been included in a positive response.
- 11. 95% agreed the school responds well to any concerns raised (6 disagreed- 5 parents)
- 12. 99% agreed that they would recommend the school to another parent (2 disagreed 1 parent)\*(Two surveys from the same family declined to respond to this question)

## Many parents commented on the following which are seen as real strengths of the school:

- Staff are very helpful and approachable
- Children love coming to school
- Teaches children to be well mannered, polite and truthful good Christian values and has a Christian ethos.
- Teaching and Learning St John's has high standards and encourages children to be the best they can be with lots of praise and rewards.
- Develops children's confidence and sense of community.
- Keeps children happy and safe
- Communication with parents
- Breakfast Club is invaluable to working parents
- Parental links allows parents lots of opportunities to attend assemblies, events
- Deals with any concerns very quickly.
- Participates in lots of sporting events which keeps children fit.
- Excellent variety of free after school clubs.
- Helps children and parents with any worries

Some quotes from parents/carers included:

"My child really enjoys attending school and has come on leaps and bounds." Reception

"The support and help for parents and children is amazing. So much love goes into this school, you can tell this is more than just a job." Reception

"Very good school, lovely teachers." Y1

"St John's school have helped me and my family out in so many ways beyond anything I could have imagined. Absolutely fantastic school that I am proud to say my children attend." Y1

"School is excellent both our children enjoy going and have learnt and improved so much." Y1

"Keeps me well informed of any activities and clubs and up to date with regular newsletters." Y1

"All my children have done brilliantly due to your school. I have had my opinions valued which means a lot." Y2

"Creates a caring community for the children and sets high moral and academic standards." Y2

"The school invites parents in to enjoy the children receiving awards and encourages parent/school relations." Y3

"My child enjoys the way lessons are taught and enjoys the whole curriculum even if he's not particularly good at something. All teachers know the children well and are inclusive." Y4

"If myself or my child have any worries or concerns they are dealt with immediately and effectively. I am very happy with the school." Y5

"Teachers are always there for the children and listen to what they have to say. My child loves coming to school." Y6

When asked how we could further improve the school, three or more parents/carers suggested the following areas:-

Daily, flexible after school provision for working parents on site.
 From September, there is at least one afterschool club every night available for Y1 to Y6 children. Priority is given to disadvantaged pupils and pupils with working parents.

- Try to stop cars parking on yellow lines and in the school car park. On-going issue, liaised with community police, frequent reminders on newsletters. Our School Travel Ambassadors (Y5 & 6) have also worked on this and parents sign a pledge when their children start St John's stating that thy will park responsibly.
- Bad language used by a few parents on the yard. Parents congregating at the entrance to talk and or smoke is making the area even more congested.
   Some people have dogs right outside the gate and children are scared. H & S reminders are put in newsletters. If any specific parents are reported, Mrs Baker or HT speaks to parents and warns that if it continues that this may result in a ban from the school premise. Smoking hasn't been mentioned before but will put it on newsletter and remind parents that children should not be subject to being in a car with parents smoking (identified in Y5 & 6 Health and Well-being Questionnaire).

## Communication

A reminder was put on the January newsletter reminding parents that newsletters go out every fortnight and are accessible on website – we know that many parents are not reading or receiving them due to the high volume of calls the office receives about information already given. Similarly many parents are not reading emails/texts about after school clubs.

## Other suggestions included:

- Use an app called 'marvellous me' a nice way to give parents daily updates.
- Invite parents to sample school meals.
- Classes out on time after the bell has rung. All classes have been reminded to be prompt.
- Less homework and not as much to be completed on computers. Some
  parents requested more homework and lots of parents said they liked the on
  line reading and maths resources as they are personal to their child's level and
  children found them motivating.
- Pay for trips via Parent Pay —Advance information around current after school clubs. All parents who are signed up to Parent Pay can now pay for visits now and receive a text/email about clubs although not all parents read them.
- Greater use of parent pay system to pay for trips/communication. Providing parents are signed up to the service they can pay on line.
- Teach a foreign language Spanish was taught using a specialist teacher from St Aidan's but they were unable to sustain this offer in the autumn term.
   French is taught in KS2 from January 2019 due to experience of existing staff.
   Also our most popular feeder schools are offering French in Y7 and this is more beneficial to transition.

Offer nursery provision (30 hours for eligible working parents)

As a separate information gathering exercise, parents were asked if they had children (3/4year old) who were eligible for 30 hours free entitlement either this year or next.

8 parents said they had been entitled to it this year. They were asked to give the details of the nursery provision they were using with any particular reason.

Parents stated that they were using the following nursery provision: Flora House, The Broadway, Maidendale - (x2) flexible, Eastbourne (x2) starts at 8am.

9 parents thought they would be eligible for the free 30 hours childcare next year.

7 parents said they would consider sending their child to St John's next year if we offered the service.