



**St John's**  
Church of England  
**Academy**

*Part of the*



**Durham &  
Newcastle  
Diocesan  
Learning  
Trust**

## Online Safety Policy

Reviewed	February 2025
Adopted	February 2025
Review due date	February 2026

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## School Aims

- Robust processes are in place to ensure the online safety of pupils, staff, volunteers and governors.
- Deliver an effective approach to online safety, which empowers us to protect and educate the whole school community in its use of technology, including mobile and smart technology (which we refer to as ‘mobile phones’).
- Establish clear mechanisms to identify, intervene and escalate an incident, where appropriate.
- Ensure robust filtering and monitoring systems are in place.

### The 4 key categories of risk

Our approach to online safety is based on addressing the following categories of risk:

**Content** – being exposed to illegal, inappropriate or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism.

**Contact** – being subjected to harmful online interaction with other users, such as peer-to-peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.

**Conduct** – personal online behaviour that increases the likelihood of, or causes, harm, such as making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying.

**Commerce** – risks such as online gambling, inappropriate advertising, phishing and/or financial scam

## Legislation and Guidance

This policy is based on the Department for Education’s (DfE) statutory safeguarding guidance, [Keeping Children Safe in Education](#), and its advice for schools on:

[Teaching online safety in schools](#)

[Preventing and tackling bullying](#) and [cyber-bullying: advice for headteachers and school staff](#)

[Searching, screening and confiscation](#)

It also refers to the DfE’s guidance on [protecting children from radicalisation](#). It reflects existing legislation, including but not limited to the [Education Act 1996](#), the [Education and Inspections Act 2006](#) and the [Equality Act 2010](#). In addition, it reflects the [Education Act 2011](#), which has given teachers stronger powers to tackle cyber-bullying by, if necessary, searching for and deleting inappropriate images or files on pupils’ electronic devices where they believe there is a ‘good reason’ to do so. The policy also takes into account the National Curriculum computing programmes of study.

## Roles and Responsibilities

To ensure the online safeguarding of members of our school community it is important that all members of that community work together to develop safe and responsible online behaviours, learning from each other and from good practice elsewhere, reporting inappropriate online behaviours, concerns, and misuse as soon as these become apparent. While this will be a team effort, the following sections outline the online safety roles and responsibilities of individuals<sup>1</sup> and groups within the school.

### Headteacher/DSL and Senior Leaders

Keeping Children Safe in Education states that:

“The designated safeguarding lead should take lead responsibility for safeguarding and child protection (including online safety and understanding the filtering and monitoring systems and processes in place).

They (the DSL) “are able to understand the unique risks associated with online safety and be confident that they have the relevant knowledge and up to date capability required to keep children safe whilst they are online at school or college”

They (the DSL) “can recognise the additional risks that children with special educational needs and disabilities (SEND) face online, for example, from bullying, grooming and radicalisation and are confident they have the capability to support children with SEND to stay safe online”

While the responsibility for online safety is held by the DSL and cannot be delegated, the school may choose to appoint an Online Safety Lead or other relevant persons to work in support of the DSL in carrying out these responsibilities. It is recommended that the school reviews the sections below for the DSL and OSL and allocate roles depending on the structure it has chosen.

#### **The Headteacher/DSL and Deputy DSL will:**

- Have a duty of care for ensuring the safety (including online safety) of members of the school community and fostering a culture of safeguarding, including online safety as defined in Keeping Children Safe in Education.
- Be aware of the procedures to be followed in the event of a serious online safety allegation being made against a member of staff.

- Be responsible for ensuring that the IT and other relevant staff carry out their responsibilities effectively and receive suitable training to enable them to carry out their roles and train other colleagues, as relevant.
- Ensure that there is a system in place to allow for monitoring.
- Run regular monitoring reports.
- Work with the responsible Academy Councillor and IT providers in all aspects of filtering and monitoring.
- Hold the lead responsibility for online safety, within their safeguarding role.
- Receive relevant and regularly updated training in online safety to enable them to understand the risks associated with online safety and be confident that they have the relevant knowledge and up to date capability required to keep children safe whilst they are online.
- Meet regularly with the online safety governor to discuss current issues, review (anonymised) incidents and filtering and monitoring logs and ensuring that annual filtering and monitoring checks are carried out at least annually.
- Will be responsible for receiving reports of online safety incidents and handling them, and deciding whether to make a referral by liaising with relevant agencies, ensuring that all incidents are recorded.
- Liaise with staff and IT providers on matters of safety and safeguarding and welfare (including online and digital safety).
- Receive reports of online safety issues, being aware of the potential for serious child protection concerns and ensure that these are logged to inform future online safety developments.
- Have a leading role in establishing and reviewing the school online safety policies/documents.
- Promote an awareness of and commitment to online safety education/awareness raising across the school and beyond.
- Liaise with curriculum leaders to ensure that the online safety curriculum is planned, mapped, embedded and evaluated.
- Ensure that all staff are aware of the procedures that need to be followed in the event of an online safety incident taking place and the need to immediately report those incidents.
- Provide (or identify sources of) training and advice for staff/governors/parents/carers/learners.
- Liaise with technical staff, pastoral staff and support staff (as relevant).
- Receive regularly updated training to allow them to understand how digital technologies are used and are developing (particularly by learners) with regard to the areas defined In Keeping Children Safe in Education:
  - Content
  - Contact
  - Conduct
  - Commerce

## Local Academy Councillors

The DfE guidance “Keeping Children Safe in Education” states:

“Governing bodies and proprietors should ensure there are appropriate policies and procedures in place in order for appropriate action to be taken in a timely manner to safeguard and promote children’s welfare. This includes online safety.”

“Governing bodies and proprietors should ensure an appropriate senior member of staff, from the school or college leadership team, is appointed to the role of designated safeguarding lead. The designated safeguarding lead should take lead responsibility for safeguarding and child protection (including online safety and understanding the filtering and monitoring systems and processes in place).”

Governors are responsible for the approval of the Online Safety Policy and for reviewing the effectiveness of the policy [e.g. by asking the questions posed in the UKCIS document “Online Safety in Schools and Colleges – questions from the Governing Body”](#).

This will be carried out by the Local Academy Council whose members will receive regular information about online safety incidents and monitoring reports. A member of the Local Academy Council will take on the role of Online Safety Governor to include:

- Regular meetings with the Designated Safeguarding Lead.
- Regularly receiving (collated and anonymised) reports of online safety incidents.
- Checking that provision outlined in the Online Safety Policy (e.g. online safety education provision and staff training) is taking place as intended.
- Ensuring that the filtering and monitoring provision is reviewed and recorded, at least annually. (The review will be conducted by the Headteacher/DSL, the IT provider and involve the responsible governor) - in-line with the [DfE Filtering and Monitoring Standards](#)
- Reporting to the Local Academy Council.
- Receiving cyber-security training to enable the governors to check that the school meets the [DfE Cyber-Security Standards](#)

The governing body will also support the school in encouraging parents/carers and the wider community to become engaged in online safety activities.

## Curriculum Leads

Curriculum Leads will work with the Headteacher/DSL to develop a planned and coordinated online safety education programme.

This will be provided through:

- A discrete programme
- PHSE and **RSHE** programmes
- Assemblies and pastoral programmes
- Through relevant national initiatives and opportunities e.g. [Safer Internet Day](#) and [Anti-bullying week](#).

## Teaching and Support Staff

School staff are responsible for ensuring that:

- They have an awareness of current online safety matters/trends and of the current school Online Safety Policy and practices.
- They understand that online safety is a core part of safeguarding.
- They have read, understood, and signed the staff acceptable use agreement.
- They immediately report any suspected misuse or problem to the Headteacher/DSL or DDSL for investigation/action, in line with the school safeguarding procedures.
- All digital communications with learners and parents/carers are on a professional level and only carried out using official school systems.
- Online safety issues are embedded in all aspects of the curriculum and other activities.
- Ensure learners understand and follow the Online Safety Policy and acceptable use agreements, have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations.
- They supervise and monitor the use of digital technologies, mobile devices, cameras, etc., in lessons and other school activities (where allowed) and implement current policies regarding these devices.
- In lessons where internet use is pre-planned, learners are guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.
- Where lessons take place using live-streaming or videoconferencing, there is regard to national safeguarding guidance and local safeguarding policies.
- There is a zero-tolerance approach to incidents of online-bullying, sexual harassment, discrimination, hatred etc.
- They model safe, responsible, and professional online behaviours in their own use of technology, including out of school and in their use of social media.

## IT Provider

The DfE Filtering and Monitoring Standards says:

“Senior leaders should work closely with governors or proprietors, the designated safeguarding lead (DSL) and IT service providers in all aspects of filtering and monitoring. Your IT service provider may be a staff technician or an external service provider.”

“Day to day management of filtering and monitoring systems requires the specialist knowledge of both safeguarding and IT staff to be effective. The DSL should work closely together with IT service providers to meet the needs of your setting. You may need to ask filtering or monitoring providers for system specific training and support.”

“The IT service provider should have technical responsibility for:

- Maintaining filtering and monitoring systems.
- Providing filtering and monitoring reports.
- Completing actions following concerns or checks to systems.”

“The IT service provider should work with the senior leadership team and DSL to:

- Procure systems
- Identify risk
- Carry out reviews
- Carry out checks”

“We are aware that there may not be full-time staff for each of these roles and responsibility may lie as part of a wider role within the school, college, or trust. However, it must be clear who is responsible, and it must be possible to make prompt changes to your provision.”

If the school has a technology service provided by an outside contractor, it is the responsibility of the school to ensure that the provider carries out all the online safety measures that the school’s obligations and responsibilities require. It is also important that the provider follows and implements school Online Safety Policy and procedures.

**The IT Provider is responsible for ensuring that:**

- They are aware of and follow the school Online Safety Policy and Technical Security Policy to carry out their work effectively in line with school policy.
- The school technical infrastructure is secure and is not open to misuse or malicious attack.
- The school meets (as a minimum) the required online safety technical requirements as identified by the [DfE Meeting Digital and Technology Standards in Schools & Colleges](#) and guidance from local authority/MAT or other relevant body.
- There is clear, safe, and managed control of user access to networks and devices.
- They keep up to date with online safety technical information in order to effectively carry out their online safety role and to inform and update others as relevant.
- The use of technology is regularly and effectively monitored in order that any misuse/attempted misuse can be reported to the Headteacher/DSL or DDSL for investigation and action.
- The filtering policy is applied and updated on a regular basis and its implementation is not the sole responsibility of any single person.
- Monitoring systems are implemented and regularly updated as agreed in school policies.

## Learners

- Are responsible for using the school digital technology systems in accordance with the learner acceptable use agreement and Online Safety Policy.



- Should understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so.
- Should know what to do if they or someone they know feels vulnerable when using online technology.
- Should understand the importance of adopting good online safety practice when using digital technologies out of school and realise that the school's Online Safety Policy covers their actions out of school, if related to their membership of the school.

## Parents and carers

Parents and carers play a crucial role in ensuring that their children understand the need to use the online services and devices in an appropriate way. The school will take every opportunity to help parents and carers understand these issues through:

- Publishing the school Online Safety Policy on the school website
- Providing them with a copy of the learners' acceptable use agreement.
- Publish information about appropriate use of social media relating to posts concerning the school.
- Seeking their permissions concerning digital images, cloud services etc.
- Parents'/carers' evenings, newsletters, website, social media and information about national/local online safety campaigns and literature.
- Reinforcing the online safety messages provided to learners in school.

## Filtering & Monitoring

The DfE guidance (for England) on filtering and monitoring in "[Keeping Children Safe in Education](#)" states:

"It is essential that governing bodies and proprietors ensure that appropriate filtering and monitoring systems are in place ...governing bodies and proprietors should be doing all that they reasonably can to limit children's exposure to the ... risks from the school's or college's IT system. As part of this process, governing bodies and proprietors should ensure their school or college has appropriate filtering and monitoring systems in place and regularly review their effectiveness. They should ensure that the leadership team and relevant staff have an awareness and understanding of the provisions in place and manage them effectively and know how to escalate concerns when identified..."

The appropriateness of any filtering and monitoring systems are a matter for individual schools and colleges and will be informed in part, by the risk assessment required by the Prevent Duty. To support schools and colleges to meet this duty, the Department for Education has published [filtering and monitoring standards...](#)"

The school filtering and monitoring provision is agreed by senior leaders, governors and the IT Service Provider and is regularly reviewed (at least annually) and updated in response to changes in technology and patterns of online safety incidents/behaviours.

Day to day management of filtering and monitoring systems requires the specialist knowledge of both safeguarding and IT staff to be effective. The Headteacher/DSL will have lead responsibility for safeguarding and online safety and the IT service provider will have technical responsibility.

## Filtering

- The school manages access to content across its systems for all users and on all devices using the schools internet provision. The filtering provided meets the standards defined in the DfE [Filtering standards for schools and colleges](#) and the guidance provided in the UK Safer Internet Centre [Appropriate filtering](#).
- Illegal content (e.g., child sexual abuse images) is filtered by the broadband or filtering provider by actively employing the Internet Watch Foundation URL list and the police assessed list of unlawful terrorist content, produced on behalf of the Home Office. Content lists are regularly updated.
- There are established and effective routes for users to report inappropriate content, recognising that no system can be 100% effective.
- There is a clear process in place to deal with, and log, requests/approvals for filtering changes ([see Appendix for more details](#)).
- Filtering logs are regularly reviewed and alert the Headteacher/DSL and DDSL to breaches of the filtering policy, which are then acted upon.
- Younger learners will use child friendly/age-appropriate search engines.
- Access to content through non-browser services (e.g. apps and other mobile technologies) is managed in ways that are consistent with school policy and practice.

## Monitoring

The school has monitoring systems in place to protect the school, systems and users:

- The school monitors all network use across all its devices and services.
- Monitoring reports are urgently picked up, acted on and outcomes are recorded by the Headteacher/DSL and DDSL. All users are aware that the network (and devices) are monitored.
- There are effective protocols in place to report abuse/misuse. There is a clear process for prioritising response to alerts that require rapid safeguarding intervention.
- Management of serious safeguarding alerts is consistent with safeguarding policy and practice.

The school follows the UK Safer Internet Centre [Appropriate Monitoring](#) guidance and protects users and school systems through the use of the appropriate blend of strategies informed by the school's risk assessment. These include:

- Physical monitoring (adult supervision in the classroom).
- Internet use is logged, regularly monitored and reviewed.
- Filtering logs are regularly analysed.
- Pro-active alerts inform the school of breaches to the filtering policy, allowing effective intervention.
- School technical staff regularly monitor and record the activity of users on the school technical systems.

### Technical Security

The school technical systems will be managed in ways that ensure that the school meets recommended technical requirements:

- All users have clearly defined access rights to school technical systems and devices.
- Password policy and procedures are implemented, [consistent with guidance from the National Cyber Security Centre](#).
- The security of their username and password and must not allow other users to access the systems using their log on details.
- All users have responsibility for the security of their username and password and must not allow other users to access the systems using their log on details.
- All school networks and system will be protected by secure passwords. Passwords must not be shared with anyone.
- The administrator passwords for school systems are kept in a secure place.
- There will be regular reviews and audits of the safety and security of school technical systems.
- Servers, wireless systems and cabling are securely located and physical access restricted
- Appropriate security measures are in [place](#) to protect the servers, firewalls, routers, wireless systems and devices from accidental or malicious attempts which might threaten the security of the school systems and data.
- There are rigorous and verified back-up routines, including the keeping of network-separated (air-gapped) copies off-site or in the cloud.
- An appropriate system is in place for users to report any actual/potential technical incident/security breach to the relevant person, as agreed).
- Use of school devices out of school and by family members is regulated by an acceptable use statement that a user consents to when the device is allocated to them.
- Personal use of any device on the school network is regulated by acceptable use statements that a user consents to when using the network.
- Staff members are not permitted to install software on a school-owned devices without the consent of the SLT/IT service provider.
- Removable media is not permitted unless approved by the Headteacher/IT service provider.

- Systems are in place to control and protect personal data and data is encrypted at rest and in transit.
- Guest users are provided with appropriate access to school systems based on an identified risk profile.

## Educating Pupils about Online Safety

Pupils will be taught about online safety as part of the curriculum. In **Key Stage 1**, pupils will be taught to:

- Use technology safely and respectfully, keeping personal information private.
- Identify where to go for help and support when they have concerns about content or contact on the internet or other online technologies.

Pupils in **Key Stage 2** will be taught to:

- Use technology safely, respectfully and responsibly.
- Recognise acceptable and unacceptable behaviour.
- Identify a range of ways to report concerns about content and contact.
- **Make sensible choices when playing/contacting with others online.**

**By the end of primary school**, pupils will know:

- That people sometimes behave differently online, including by pretending to be someone they are not.
- That the same principles apply to online relationships as to face-to-face relationships, including the importance of respect for others online including when we are anonymous.
- The rules and principles for keeping safe online, how to recognise risks, harmful content and contact, and how to report them.
- How to critically consider their online friendships and sources of information including awareness of the risks associated with people they have never met.
- How information and data is shared and used online.
- What sorts of boundaries are appropriate in friendships with peers and others (including in a digital context).
- How to respond safely and appropriately to adults they may encounter (in all contexts, including online) whom they do not know.

The safe use of social media, the internet and video games will also be covered in other subjects where relevant. Where necessary, teaching about safeguarding, including online safety, will be adapted for vulnerable children, victims of abuse and some pupils with SEND.

## Educating parents about online safety

The school will raise parents' awareness of internet safety via the school website, our social media pages, Class Dojo, Parent Pay and through educational workshops provided by the Darlington Internet Safety Partnership. This policy will also be available on the school website. Online safety will also be covered during parents' evenings where relevant. If parents have any queries or concerns in relation to online safety, these should be raised in the first instance with the headteacher and/or the DSL. Concerns or queries about this policy can be raised with any member of staff or the Headteacher.

## Online Risks

The school will educate the children on how to act appropriately online. However, the internet exposes children to many risks. The following section outlines some of these risks and how the school aims to support children and families through this.

### Cyber-Bullying

Cyber-bullying takes place online, such as through social networking sites, messaging apps or gaming sites. Like other forms of bullying, it is the repetitive, intentional harming of one person or group by another person or group, where the relationship involves an imbalance of power.

To help prevent cyber-bullying, we will ensure that pupils understand what it is and what to do if they become aware of it happening to them or others. We will ensure that pupils know how they can report any incidents and are encouraged to do so, including where they are a witness rather than the victim.

The school will actively discuss cyber-bullying with pupils, explaining the reasons why it occurs, the forms it may take and what the consequences can be. Staff will discuss cyber-bullying with their class. Teaching staff are also encouraged to find opportunities to use aspects of the curriculum to cover cyber-bullying. This includes personal, social, health and economic (PSHE) education, and other subjects where appropriate.

All staff, governors and volunteers (where appropriate) receive training on cyber-bullying, its impact and ways to support pupils, as part of safeguarding training. In relation to a specific incident of cyber-bullying that takes place in school, the school will follow the processes set out in the school behaviour policy. Where illegal, inappropriate or harmful material has been spread among pupils, the school will use all reasonable endeavours to ensure the incident is contained. The DSL will consider whether the incident should be reported to the police if it involves illegal material, and will work with external services if it is deemed necessary to do so.

For incidents of cyber-bullying outside of school, children are advised to tell a trusted adult. Parents/carers are advised to report the incident to the police, review the app on which the incident took place, remove apps that are not age-appropriate and notify the school who will decide on the best course of action for educating the child(ren) further and/or signposting parents to appropriate agencies that can offer support.

The school reserves the right to investigate, where appropriate, incidents or impose sanctions on children if:

- The incident took place outside of school.
- The child has access to apps that are not age-appropriate.
- Sufficiently robust parental controls are not set up on the device.

Where a disclosure of online-bullying that took place outside of school is made to a member of staff, the school will notify the parent/carer and arrange a meeting to discuss the best course of action. Any disclosures made by pupils to staff members about online abuse, harassment or exploitation, whether they are the victim or disclosing on behalf of another child, will be handled in line with the Child Protection and Safeguarding Policy.

### Online Conduct

Children may conduct themselves inappropriately online. Such behaviours include, but are not limited to:

- Using inappropriate language.
- Requesting friends who are unknown to them.
- Accepting friend requests from people who are unknown to them.
- Sending images/videos of themselves to people who are unknown to them.
- Posting images/videos of themselves that can be seen publicly.
- Unkindness.

The school will educate the children in online conduct. If a child is found to be conducting themselves inappropriately online outside of school, parents/carers are advised to review the app on which the incident took place, remove apps that are not age-appropriate and notify the school who will decide on the best course of action for educating the child(ren) further and/or signposting parents to appropriate agencies that can offer support.

The school reserves the right to investigate incidents or impose sanctions due to online conduct if:

- The incident took place outside of school.
- The child has access to apps that are not age-appropriate
- Sufficiently robust parental controls are not set up on the device.

Where staff become aware of inappropriate online conduct that took place outside of school, the school will notify the parent/carer and arrange a meeting to discuss the best course of action. Any inappropriate conduct which amounts to online abuse, harassment or exploitation will be handled in line with the Child Protection and Safeguarding Policy.

## Online Grooming

Online grooming is a term used to describe people befriending children online in order to take advantage of them for sexual abuse and other forms of child abuse.

The school will educate the children in how to identify and avoid the risks of online grooming. If parents/carers become aware that their child is being, or at risk of being, groomed online outside of school, parents/carers are advised to contact the police, review the app on which the incident took place, remove apps that are not age-appropriate and notify the school who will decide on the best course of action for educating the child(ren) further and/or signposting parents to appropriate agencies that can offer support.

Where staff become aware that a child is being, or is at risk of being groomed, the school will notify the parent/carer and arrange a meeting to discuss the best course of action.

\*The school will always become involved if any online behavior creates a safeguarding issue and will always deal with this in line with the [Child Protection and Safeguarding Policy](#).

A simplified version of this guidance and an overview of responsibilities can be found in [Appendix 4](#).

### Examining Electronic Devices

School staff have the specific power under the [Education and Inspections Act 2006](#) (which has been increased by the [Education Act 2011](#)) to search for and, if necessary, delete inappropriate images or files on pupils' electronic devices, including mobile phones, iPads and other tablet devices, where they believe there is a 'good reason' to do so.

When deciding whether there is a good reason to examine or erase data or files on an electronic device, staff must reasonably suspect that the data or file in question has been, or could be, used to:

- Cause harm
- Disrupt teaching
- Break any of the school rules

If inappropriate material is found on the device, it is up to the staff member in conjunction with the DSL or other member of the senior leadership team to decide whether they should:

- Delete that material
- Retain it as evidence (of a criminal offence or a breach of school discipline)
- Report it to the police

Staff may also confiscate devices for evidence to hand to the police, if a pupil discloses that they are being abused and that this abuse includes an online element.

Any searching of pupils will be carried out in line with:

- The DfE's latest guidance on [screening, searching and confiscation](#).

- UKCIS guidance on [sharing nudes and semi-nudes: advice for education settings working with children and young people](#).
- The school's COVID-19 risk assessment.

Any complaints about searching for or deleting inappropriate images or files on pupils' electronic devices will be dealt with through the school complaints procedure.

## Acceptable use of the internet in school

All pupils, parents, staff, volunteers and governors are expected to sign an agreement regarding the acceptable use of the school's ICT systems and the internet. Visitors will be expected to read and agree to the school's terms on acceptable use if relevant. Use of the school's internet must be for educational purposes only, or for the purpose of fulfilling the duties of an individual's role. We will monitor the websites visited by pupils, staff, volunteers, academy councillors and visitors (where relevant) to ensure they comply with the above.

## Pupils using mobile devices in school

Children who walk to and from school alone may bring a mobile device into school. The device must be handed into the office when they arrive and be collected before they leave.

## Staff using work devices outside school

All staff members will ensure they comply with the Trust IT and Communications System Policy in the Staff Handbook and take appropriate steps to ensure their devices remain secure. This includes, but is not limited to:

- Keeping the device password protected. Strong passwords are at least 8 characters, with a combination of upper and lower-case letters, numbers and special characters.
- Ensuring their hard drive is encrypted. This means if the device is lost or stolen, no one can access the files stored on the hard drive by attaching it to a new device.
- Making sure the device locks if left inactive for a period of time.
- Not sharing the device among family or friends.
- Installing anti-virus and anti-spyware software.
- Keeping operating systems up to date. Always install the latest updates.
- Staff members must not use the device in any way that would violate the school's terms of acceptable use.
- Work devices must be used solely for work activities.
- If staff have any concerns over the security of their device, they must seek advice from the Headteacher and/or ICT manager.

## How the school will respond to issues of misuse

Where a pupil misuses the school's ICT systems or internet, action taken will depend on the individual circumstances, nature and seriousness of the specific incident, and will be proportionate.



Where a staff member misuses the school's ICT systems or the internet, or misuses a personal device where the action constitutes misconduct, the matter will be dealt with in accordance with the staff code of conduct. The action taken will depend on the individual circumstances, nature and seriousness of the specific incident. The school will consider whether incidents, which involve illegal activity or content, or otherwise serious incidents, should be reported to the police.

## Training

All new staff members will receive training, as part of their induction, on safe internet use and online safeguarding issues including cyber-bullying and the risks of online radicalisation. All staff members will receive refresher training at least once each academic year as part of safeguarding training, as well as relevant updates as required (for example through emails, e-bulletins and staff meetings).

By way of this training, all staff will be made aware that:

- Technology is a significant component in many safeguarding and wellbeing issues, and that children are at risk of online abuse.

Children can abuse their peers online through:

- Abusive, harassing, and misogynistic messages.
- Non-consensual sharing of indecent nude and semi-nude images and/or videos, especially around chat groups.
- Sharing of abusive images and pornography, to those who don't want to receive such content.
- Physical abuse, sexual violence and initiation/hazing type violence can all contain an online element.

Training will also help staff:

- Develop better awareness to assist in spotting the signs and symptoms of online abuse.
- Develop the ability to ensure pupils can recognise dangers and risks in online activity and can weigh the risks up.
- Develop the ability to influence pupils to make the healthiest long-term choices and keep them safe from harm in the short term.
- The DSL and Deputy DSL will undertake child protection and safeguarding training, which will include online safety, at least every 2 years. They will also update their knowledge and skills on the subject of online safety at regular intervals, and at least annually.
- Governors will receive training on safe internet use and online safeguarding issues as part of their safeguarding training.
- Volunteers will receive appropriate training and updates, if applicable.

More information about safeguarding training is set out in our [Safeguarding Policy](#).

## Monitoring Arrangements

The DSL logs behaviour and safeguarding issues related to online safety. This policy will be reviewed every year by the Headteacher. At every review, the policy will be shared with the governing body.

## Links with other policies

This online safety policy is linked to our:

- [Safeguarding policy](#)
- [Behaviour policy](#)
- Staff disciplinary procedures (Staff Handbook)
- IT and communications systems policy (Staff Handbook)
- [Data protection policy](#)
- [Complaints procedure](#)

## APPENDIX 1 Secure transfer of data and access out of school

St. John's CE Academy recognises that personal data may be accessed by users out of school, or transferred to the LA or other agencies. In these circumstances:

- Users may not remove or copy sensitive/restricted/protected personal data from the school or authorised premises without permission and unless the media is encrypted and password protected and is transported securely for storage in a secure location.
- Users must take particular care that computers or removable devices which contain personal data must not be accessed by other users (e.g. family members) when out of school.
- When restricted or protected personal data is required by an authorised user from outside the organisation's premises (for example, by a member of staff to work from their home), they should preferably have secure remote access to the management information system or learning platform.
- If secure remote access is not possible, users must only remove or copy personal or sensitive data from the organisation or authorised premises if the storage media, portable or mobile device is encrypted and is transported securely for storage in a secure location.
- Users must protect all portable and mobile devices, including media, used to store and transmit personal information using approved encryption software.

## APPENDIX 2

### Acceptable Use Agreement Staff/Volunteer

## St. John's Church of England Academy

### ACCEPTABLE USE AGREEMENT

#### (Staff/Volunteer)

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school. The Internet and other digital information and communications technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. They also bring opportunities for staff to be more creative and productive in their work. All users should have an entitlement to safe Internet access at all times.

**This Acceptable Use Policy is intended to ensure:**

- That staff and volunteers will be responsible users and stay safe while using the Internet and other communications technologies for educational, personal and recreational use.
- St. John's CE Academy ICT systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- That staff are protected from potential risk in their use of ICT in their everyday work.

St. John's CE Academy will try to ensure that staff and volunteers will have good access to ICT to enhance their work, to enhance learning opportunities for pupils learning and will, in return, expect staff and volunteers to agree to be responsible users.

This policy applies to any device in school. It applies across the whole network and includes WiFi.

The school carries out secure content inspection (SSL inspection). This means that when you access a site that uses techniques to secure the information between the website and yourself, the school can read the information and remove inappropriate content or prevent access to the material. Excluded from this inspection are sites that contain sensitive financial information, including banks and payment systems.

Your activity on the Internet can be monitored by the school, logs are kept of activity, whether on a school device or using your own device through the school Wi-Fi. These logs include who is accessing what material for how long from which device.

The school email system is provided for educational purposes. Where required, the school has the ability to access your school email for safeguarding purposes.

### **Acceptable Use Policy Agreement**

I understand that I must use St. John's CE Academy's ICT systems in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the ICT systems and other users. I recognise the value of the use of ICT for enhancing learning and will ensure that students receive opportunities to gain from the use of ICT. I will, where possible, educate the young people in my care in the safe use of ICT and embed e-safety in my work with young people.

#### **For my professional and personal safety:**

- I understand that St John's CE Academy will monitor my use of the ICT systems, email and other digital communications.
- I understand that the rules set out in this agreement also apply to St John's CE Academy's ICT systems (eg laptops, email etc) out of school, and to the transfer of personal data (digital or paper based) out of school.
- I understand that St John's CE Academy's ICT systems are intended only for educational use.
- I will not disclose my username or password to anyone else, nor will I try to use any other person's username and password. I understand that I should not write down or store a password where it is possible that someone may steal it.
- I will immediately report any illegal, inappropriate or harmful material or incident, I become aware of, to the appropriate person.

#### **I will be professional in my communications and actions when using St. John's CE Academy's ICT systems:**

- I will not access, copy, remove or otherwise alter any other user's files, without their permission.
- I will communicate with others in a professional manner, I will not use aggressive or inappropriate language and I appreciate that others may have different opinions.
- I will ensure that when I take and/or publish images of others I will do so with their permission and in accordance with the school's policy on the use of digital/video images. I will not use my personal equipment to record these images, unless I have permission to do so. Where these images are published (e.g. on the St John's CE Academy's website) it will not be possible to identify by name, or other personal information, those who are featured.
- I will only use chat (e.g. Blogging) in school in accordance with the school's policies.
- I will only communicate with students and parents/carers using official school systems. Any such communication will be professional in tone and manner.
- I will not engage in any on-line activity that may compromise my professional responsibilities.

#### **St. John's CE Academy has the responsibility to provide safe and secure access to technologies and ensure the smooth running of the school:**

- When I use my mobile devices (PDAs/laptops/mobile phones/USB devices etc) in school, I will follow the rules set out in this agreement, in the same way as if I was using school equipment. I will also follow any additional rules set by the school about such use. I will ensure that any such devices are protected by up to date anti-virus software and are free from viruses.

- I will not open any hyperlinks in emails or any attachments to emails, unless the source is known and trusted, or if I have any concerns about the validity of the email (due to the risk of the attachment containing viruses or other harmful programs).
- I will ensure that my data is regularly backed up, in accordance with relevant school policies.
- I will not try to upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, adult pornography covered by the Obscene Publications Act) or inappropriate or may cause harm or distress to others. I will not try to use any programs or software that might allow me to bypass the filtering/security systems in place to prevent access to such materials.
- I will not try (unless I have permission) to make large downloads or uploads that might take up Internet capacity and prevent other users from being able to carry out their work.
- I will not install or attempt to install program of any type on a machine, or store programs on a computer, nor will I try to alter computer settings.
- I will not disable or cause any damage to school equipment, or the equipment belonging to others.
- I will only transport, hold, disclose or share personal information about myself or others as outlined in the school E-Safety Policy. Where digital personal data is transferred outside the secure local network, it must be password protected. Paper based Protected and restricted data must be held in lockable storage.
- I understand that Data Protection Policy requires that any staff or student data to which I have access, will be kept private and confidential, except when it is deemed necessary that I am required by law or by school policy to disclose such information to an appropriate authority.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.

**When using the Internet in my professional capacity or for school sanctioned personal use:**

I will ensure that I have permission to use the original work of others in my own work is protected by copyright; I will not download or distribute copies (including music and videos).

**I understand that I am responsible for my actions in and out of St John's CE Academy:**

- I understand that this Acceptable Use Agreement applies not only to my work and use of school ICT equipment in school, but also applies to my use of school ICT systems and equipment off the premises and my use of personal equipment on the premises or in situations related to my employment by the school.
- I understand that if I fail to comply with this Acceptable Use Agreement, I could be subject to disciplinary action. This could include a warning, a suspension, referral to Governors and in the event of illegal activities the involvement of the police.

# St. John's Church of England Academy

## ACCEPTABLE USE AGREEMENT

(Staff/Volunteer)

I have read and understand the above and agree to use the school ICT systems (both in and out of school) and my own devices (in school and when carrying out communications related to the school) within these guidelines.

Staff/Volunteer Name

Signed

Date

**Please detach this page and return to the office.**

## APPENDIX 3 Acceptable Use Agreement Pupil

### St. John's Church of England Academy

### ACCEPTABLE USE AGREEMENT

### (Pupil)

Digital technologies have become integral to the lives of children and young people, both within schools and outside school. These technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. Young people should have an entitlement to safe Internet access at all times.

**This Acceptable Use Policy is intended to ensure:**

- That young people will be responsible users and stay safe while using the Internet and other digital technologies for educational, personal and recreational use.
- That school systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.

St. John's CE Academy will try to ensure that pupils will have good access to digital technologies to enhance their learning and will, in return, expect the students to agree to be responsible users. This policy applies to any device in school. It applies across the whole network and includes Wi-Fi.

Your activity on the Internet is monitored by the school; logs are kept of activity, whether on a school device or using your own device through the school Wi-Fi. These logs include who is accessing what material for how long from which device. The school email system is provided for educational and business purposes, where required the school has the ability to access your school email, for safeguarding purposes and should a management requirement necessitate it.

#### **Acceptable Use Policy Agreement**

- I understand that St. John's CE Academy will monitor my use of the systems, devices and digital communications.
- I will keep my username and password safe and secure – I will not share it, nor will I try to use any other person's username and password. I understand that I should not write down or store a password where it is possible that someone may steal it.
- I will be aware of "stranger danger", when I am communicating on-line.
- I will not disclose or share personal information about myself or others when on-line (this could include names, addresses, email addresses, telephone numbers, age, gender, educational details etc)
- I will not arrange to meet anyone who I have only communicated with online.



- I will immediately report any unpleasant or inappropriate material or messages or anything that makes me feel uncomfortable when I see it on-line.

**I understand that everyone has equal rights to use technology as a resource and:**

- I understand St. John's CE Academy systems and devices are primarily intended for educational use and that I will not use them for personal or recreational use unless I have permission.
- I will not try (unless I have permission) to make large downloads or uploads that might take up Internet capacity and prevent other users from being able to carry out their work.
- I will not use St. John's CE Academy systems or devices for on-line gaming, on-line gambling, Internet shopping, file sharing, or video broadcasting (e.g. YouTube), unless I have permission of a member of staff to do so.

**I will act as I expect others to act toward me:**

- I will respect others' work and property and will not access, copy, remove or otherwise alter any other user's files, without the owner's knowledge and permission.
- I will be polite and responsible when I communicate with others; I will not use strong, aggressive or inappropriate language and I appreciate that others may have different opinions.
- I will not take or distribute images of anyone without their permission.

**I recognise that St. John's CE Academy has a responsibility to maintain the security and integrity of the technology it offers me and to ensure the smooth running of St. John's Academy:**

- I will only use my own personal devices (USB devices etc) in school if I have permission. I understand that, if I do use my own devices in the school, I will follow the rules set out in this agreement, in the same way as if I was using school equipment.
- I understand the risks and will not try to upload, download or access any materials which are illegal or inappropriate or may cause harm or distress to others, nor will I try to use any programs or software that might allow me to bypass the filtering/security systems in place to prevent access to such materials.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.
- I will not open any hyperlinks in emails or any attachments to emails, unless I know and trust the person/organisation who sent the email, or if I have any concerns about the validity of the email (due to the risk of the attachment containing viruses or other harmful programs).
- I will not install or attempt to install or store programs of any type on any school device, nor will I try to alter a device's settings.

**When using the Internet for research or recreation, I recognise that:**

- I should ensure that I have permission to use the original work of others in my own work.
- Where work is protected by copyright, I will not try to download copies (including music and videos)
- When I am using the Internet to find information, I should take care to check that the information that I access is accurate, as I understand that the work of others may not be truthful and may be a deliberate attempt to mislead me.

**I understand that I am responsible for my actions, both in and out of school:**

- I understand that St. John's CE Academy also has the right to take action against me if I am involved in incidents of inappropriate behaviour, that are covered in this agreement, when I am out of school and where they involve my membership of the school community (examples would be cyber-bullying, use of images or personal information).
- I understand that if I fail to comply with this Acceptable Use Policy Agreement, I will be subject to disciplinary action.

**Please complete the sections on the next page to show that you have read, understood and agree to the rules included in the Acceptable Use Agreement. If you do not sign and return this agreement, access will not be granted to school systems and devices.**

St. John's Church of England Academy  
ACCEPTABLE USE AGREEMENT  
(Pupil)

This form relates to the student Acceptable Use Agreement, to which it is attached.

Please complete the sections below to show that you have read, understood and agree to the rules included in the Acceptable Use Agreement. If you do not sign and return this agreement, access will not be granted to school ICT systems.

I have read and understand the above and agree to follow these guidelines when:

- I use St. John's CE Academy systems and devices (both in and out of school)
- I use my own devices in St. John's CE Academy (when allowed) e.g. USB devices, cameras etc.
- I use my own equipment out of St. John's CE Academy in a way that is related to me being a member of this school e.g. communicating with other members of the school, accessing school email, website etc.

Name of Student (PRINT)

Year Group

Signed by Student

Signed by Parent

Date

Please hand this page to your teacher.

## Appendix 4: Online Risk Guidance Simplified

### Cyberbullying – Parents Responsibilities

If an incident of cyberbullying occurs whilst the children are in school, the school will:

1. Fully investigate the incident.
2. Place sanctions upon the perpetrator.
3. Inform all parents of those involved.
4. Inform the police if necessary.

If an incident of cyberbullying occurs outside of school, parents are advised to:

1. Review and delete any apps that are not age-appropriate.
2. Ensure parental controls are set up on the device.
3. Inform the police if you feel it is necessary.

If a disclosure of cyberbullying that took place outside of school is made to a member of staff, the school will:

1. Arrange a meeting with parent/carer to discuss this policy and the best course of action.

### Inappropriate Online Conduct

If an incident of inappropriate online conduct occurs whilst the children are in school, the school will:

1. Fully investigate the incident.
2. Place sanctions upon the perpetrator.
3. Inform all parents of those involved.
4. Inform the police if necessary.

If an incident of inappropriate online conduct occurs outside of school, parents are advised to:

1. Review and delete any apps that are not age-appropriate.
2. Ensure parental controls are set up on the device.
3. Inform the police if you feel it is necessary.

If a disclosure of inappropriate online conduct that took place outside of school is made to a member of staff, the school will:

1. Arrange a meeting with parent/carer to discuss this policy and the best course of action.

## Online Grooming

If a member of staff becomes aware that a child is being, or is at risk of being groomed online, the school will:

1. Notify parents/carers immediately.
2. Arrange a meeting to discuss this policy and the best course of action.

If parents/carers become aware that a child is being, or is at risk of being groomed online, they are advised to:

1. Notify the police.
2. Review and delete any apps that are not age-appropriate.
3. Ensure parental controls are set up on the device.
4. Notify the school who will decide on the best course of action for educating the child(ren) further and/or signposting parents to appropriate agencies that can offer support.

Any disclosures made by pupils to staff members about online abuse, harassment or exploitation, whether they are the victim or disclosing on behalf of another child, will be handled in line with the [Child Protection and Safeguarding Policy 2024 - 2025](#).